

From: John Droter drdroter@mac.com
Subject: New Patient Forms, Photos Needed & Information Regarding Requesting A GAP Exception -June2016
Date: July 23, 2016 at 9:02 AM
To:



Dear ,

Thank you for calling our office today. I enjoyed speaking with you.

Please find enclosed the forms that you will need to print (please print only on one side of each page), fill out and either mail, email or fax back to us at 1-888-445-1132. If you email or fax your paper-work to us, please call and let us know when you have sent it so we can pull it right away. We will need the original paper-work in our office by the time of your appointment. Faxed or emailed copies often come through unclear or missing information so it is very important that we receive your original paper-work.

Once we have received your forms, Dr. Droter will review them and determine how much time he will need to spend with you.

Then we will be able to call you to set up your appointment and give you an estimate of what the appointment will cost.

Dr. Droter is an out of network provider for all medical insurance plans.

You may want to call your medical health insurance and ask them if they will reimburse you for an out of network provider. It is also beneficial to ask at what percentage your Insurance Company will reimburse you for an out of network provider. Please note, the percentage your Insurance Company covers for your appointment will be a percentage of what they have decided they will pay for the appointment, not the actual cost of the appointment, therefore, we recommend you ask how much they will actually reimburse you for the appointment. We also recommend that you ask your medical health insurance if they require you to have a referral from your primary care physician. You may also want to ask your insurance company if you have an out-of-network deductible that you will need to meet, before they will reimburse you, and the amount of that deductible.

The CPT-procedure code for the first appointment is 99205

The Diagnosis code will most likely be R51 Facial Pain

If you have had any xrays taken of your jaw, please have your dentist or doctor forward them to us.

If you have any MRI or CT scans of your jaw joints, your head, sinus, or neck, please request that the scan center, where you had the scan taken, mail us a copy of the scans. Ask the scan center to burn the scans to a DVD, with open DICOM files, not tied to a reader, so that Dr. Droter will be able to read the scans on his own reader. This will allow Dr. Droter to see much more information.

If you would like to seek treatment within your medical insurance company network, before making the decision to see Dr. Droter, then you will want to ask your primary care physician for a referral to an in-network doctor who treats the symptoms that you are experiencing. Your Medical Insurance company should be able to provide you with a list of in-network doctors who can treat your symptoms. Most of the time, you will be referred to an in-network Oral Surgeon or an in-network ENT, or both.

If you see the In-network doctors and they are able to successfully treat you, then you may not need Dr. Droter's services.

If you are unable to find someone to treat you, within your Medical Insurance Network, you can ask your Medical Insurance Company for a GAP exception which would cover Dr. Droter, as if he were an in-network doctor. This may mean you will not need to pay the out-of-network deductible. Please ask your Medical Insurance company.

If you see an in-network doctor and they tell you that you have TMJ and they can not treat you, then you can ask your medical insurance company to make a GAP exception.

You can ask your Medical Insurance company if there is a specific doctor that you would need to see first, before you would be able to get an exception to see Dr. Droter.

If you see a doctor who recommends surgery or a treatment that concerns you and you would like to have Dr. Droter read over your completed new patient paper-work and let you know if he feels the treatment recommended appears to be appropriate for the symptoms that you are experiencing, please include a note, to let us know that this is what you are requesting and I will ask Dr. Droter if he is able to do this for you.

It has been our experience that most of the time when Insurance companies say they do not cover "TMJ" they are

referring to the diagnosis "TMJ Syndrome" which is defined as "an unexplained syndrome of the TMJ". Dr. Droter does not diagnose anyone with "TMJ Syndrome". Dr. Droter will give a definitive diagnosis, often by ordering scans, so that he can diagnose the actual disease process going on within the jaw joint and surrounding areas.

A small number of Insurance companies actually do not cover anything that has to do with the Temporomandibular Joints, however, in my experience, these Insurance companies are normally based outside of the state of Maryland. The state of Maryland has a law that states that Insurance companies have to cover for the jaw joints anything that they cover for the knee, hip and other joints. I believe this law is still in place.

Dr. Droter participates with CareCredit, which is a medical credit card that can extend payments up to one year at 0% interest.

You can apply by phone to 1-800-365-8295 or online at www.carecredit.com

If you have any questions, please feel free to call us.

Warmest regards,
Kim

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NPForms16.3.pdf

Facial Pain Photo Guidelines

The Big Ten

Smile



See both ears

Lips Together



Have vertical reference
Door edge

Lip at rest



Critical Shot- Eyes level, see

Smile





both ears. Notice Maxillary and mandibular cant which is not evident in other photos



Looking up into anterior tooth contact

